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The CPA 2019 provides additional and alternative remedies to a complainant. If two remedies are available the complainant may choose any of the two available remedies

Nothing in the CPA 2019 prohibits the few complainants from joining together and filing joint complaints. The definition of complainant includes multiple consumers.

The consumer commission takes into consideration the value of goods and services paid as consideration to determine the pecuniary jurisdiction and not the the value of the goods or services purchased.

It is the duty of the Commissions to examine if the delay is reasonable and the special periods of limitation under the CPA 2019 for appeals and revisions has to be kept in mind. It is the duty of the court to examine if the mistake was bona fide or not.

When an applicant has presented case beyond limitation in the court, it is necessary to explain "sufficient cause" that prohibited the applicant to approach the court.

IV MEDICAL SECTOR

If the patient dies due to negligent operator who was not certified to treat with allopathic system then it is an unfair trade practice.

If fundamental amenities are not provided by the hospital knowingly then it is an unfair trade practice.

To bring a successful claim against medical professionals, the 4 D's i.e., duty, deviation, direct proximate cause and damages must be proved.

V INSURANCE SECTOR

An insurance policy indemnify risk of loss/damages and it does not generate profit as it is a contract to indemnify loss.

VI BANKING SECTOR

A master-servant relationship/employer-employee relationship and not provided 'service' as per the CPA 1986.

The consumer commissions have jurisdiction to take care of matters involving deficiency of services and not the criminal aspects of any transaction. Summary trial does not mean justice cannot be done to the consumer.

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The CCPA can exercise *suo moto* powers to protect the interest of the consumers.

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State within its right to reserve seats for its own residents, but no wholesale reservation and while doing so, it must keep the ground realities

CLAT Consortium to publish CLAT scribe guidelines in advance and make reasonable accommodation for PwD candidates. There is a mismatch in the understanding of different departments regarding the mandate under Rights of Persons with Disabilities (RPwD) Act 2016

In a Republic governed by the Rule of Law, the measure that how civilized we are is not the benefits we confer on those who are already privileged, but how we care for those most in need of protection

III RIGHT TO EDUCATION

Right to education means quality education which requires qualified and trained teachers

The qualification of the para teachers for the upper primary level may not be a suitable qualification for primary level of classes and will not satisfy the test of intelligible differentia State cannot regulate fees for private unaided schools, emphasising the importance of considering quality education and personal development

Balancing equities of right to children's education *vis-à-vis* private school authority in fee dispute

Right to admit students of their choice by the Private Educational Institutions is subject to an objective and rational procedure of selection

State responsible for all the costs of education, including uniforms, books, and study materials, for children admitted under the 25% quota of the Right to Education Act Strict adherence to the provisions of the Right of Children to Free and Compulsory Education Act, 2009

Balancing parental choice *vis-a-vis* autonomy of private unaided schools

'Neighbourhood Criteria' for Admissions under EWS or DG category should be flexibly applied

Student's right to lifeand right to easy and hassle-free education is supreme

EWS reservation not merely an enticing promise but a sincere attempt to maintain equitable standards of education for all

IV MINORITY RIGHTS

Forcing unaided professional institutions to adhere to State-imposed quotas or reservation policies constitutes a serious infringement on their autonomy and rights The Right to Education (RTE) Act will not be applicable to aided or unaided minority schools

V ADMINISTRATION OF EDUCATIONAL INSTITUTIONS

The anxiety of the Internal Complaints Committee (ICC) of being fair and swift to the victims of sexual harassment should not end up causing them greater harm

Teaching in an open university may differ significantly from traditional university teaching but teachers/other academic staff in open university are entitled to the same retirement age and career advancement scheme as "teachers"

A writ court cannot assess the validity of the show cause notice or allegations in the chargesheet

Regulating the conditions of service including procedure for disciplinary action would not offend the Article 30 of the Constitution of India even though it does indirectly impact the management of the institution

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