

SUBJECT INDEX

In this index subjects and their sub-heads are showing the pages at which the elaboration, citation or reference will be found.

A

Adulteration, Part—D, Chapter 4, 207-262

American Background 220

ancient India 210

definitional perspectives 234-255

English background 214

English statutes 219

history 209

observations 255

pre-independence 211

present situation 228

prologue 207

Western background 211

Advertising, misleading and its legal Control, Part—C, Chapter 4, 49, 171-204

defective 60, 174, 175, 176, 178, 182, 184

false 83, 184

observations 201

persuasive 174, 184

problem 173

prologue 171

remedies 83

social effects 178

Advisory Consumer Protection

Council 75

Aedilician law 105, 107

Agencies

consumer protection agencies 92

dispute settlement agencies 92

Ajedsdem generis 314

Allergy 145

Analyst, Role of, 285

Anti-trust Division 433

B

Bailee 117

Breach of contract 120

British Monopoly Commission 177

Business practice, fraudulent and acceptable 92

Business, responsibility of, 518

Buyer,

see also consumer 94

C

Capacity utilisation 425

Caveat emptor 41, 50, 85, 98, 104, 105, 106, 107, 130, 133, 138, 290, 300, 402, 527

Caveat venditor 290, 527

Cestui que trust 106

Cigarette rules

statement of basis and purpose (1964) 309

Class actions 372

Commodity, knowledge by acquaintance 100

Commodities of mass consumption 57

Compensation 104

Concept 3

Concept of defect 105

Conscience 387

Consumer 3, 40, 49, 55, 59, 117, 119, 124

advocates 505

allergy 145

behaviour 503

exploitation 59

frauds, Parts A—G, Chapter 4, 78-412 49, 81, 90

interest vis-a-vis producers' interest 55

law 68

movement 507

observations 126, 169, 201, 255, 286, 356, 406

prologues 87, 127, 171, 207, 263, 297 359

rights 4

Consumer Protection Law in India

- survey 175
- Consumer Complaint Board 374
- Consumer Disputes Redressal
 - Commission (state commission) 473
- Consumer Disputes Redressal Forum 70, 77
- Consumer Ombudsman, Chapter 6, 67, 465-494
 - consumers 491
 - institutional need 467
 - kind of cases to be dealt with 486
 - negotiations 483
 - observations 493
 - powers 472
 - procedures for redressal of grievances 481
 - prologue 465
 - role and functions 470
- Consumer Protection 3, 34, 45, 54, 55, 67, 404
- Consumer Protection Board, Karnataka 75
- Consumer protection, sociology of 516
- Consumer small claims court 370
- Consumer without title 113
- Consumers, consumerism and the law
 - Chapter 2, 13-42
- Consumerism 15, 358
- Corpus Juris secundum 105
 - S. 25 423-424, 451-452
- Criminal Remedies 395
- D**
- Data, truthful 197
- Deception 192, 193
- Delhi Metropolitan Council 74
- Departmental Store 458
- Destruction of Goods 342
- Dictionary of Economics and Commerce 425-426
- Disclaimers 161, 163, 166
 - implied 167
- Disparaging the goods 325
- Disputes Redressal Forum (The District Forum) 473
- Doctrine of Fraud 49
 - see also law relating to frauds on the consumer, Chapter 4, 79-412
- Doctrine of strict liability 52
- Drugs, law of and the consumer, Part-E, Chapter 4, 263-295
 - need for law reforms 275
 - observations 286
 - perspective 266
 - prologue 263
- Dual price system 430
- F**
- False representation 314
- Finance charges 94
- Food grains 255
- Food inspectors 51, 255, 283
- Force majeure 481
- Frauds on the Consumer—Parts A-G
 - Chapter 4, 79-412
- Furniture 118
- G**
- Garments
 - readymade 145
- Gifts and prices 334
- Goods or services 319
- Government and consumer protection
 - Chapter 3, 43
 - consumers' interest vis-a-vis producers' interest 55
 - development of consumer protection law in India 68
 - development of public policy 45, 58
 - governmental action 48
 - governmental organism 71
 - governments' bill 72
 - prologue 43
 - trade names and advertising and their impact on consumers 60
- Guidelines adopted by the U.N. General Assembly 76
- H**
- Hire-purchase 149
- Hoarding 342
- House furnishers 118

I

- Incidental losses 123
- Information,
 - overt 501
- Information standards 339
- Injunction 104, 399
- Injunctive relief 399
- Inspection 158
- Inspector, Role of 283
- Instalment buying agreements 94
- Introduction, Chapter 1
 - concept 5
 - need for new mechanism 9
 - present situation 6
 - prologue 1
 - synopsis 10

J

- Judicial Review 456

K

- Kesari (Khesari) dal 476

L

- Laissez-faire 106
- Law Commission, Madhya Pradesh 74
- Law development 68
- Law of drugs and the consumer, Part—E,
 - Chapter 4, 263-295
 - need for law reforms 275
 - observations 286
 - perspective 266
 - prologue 263
- Law reform 275
- Legal redressing machinery 70
- Law relating to frauds on the consumer,
 - Parts—A-G, Chapter 4, 79-412
- Licensing 397
- Little injustices 394

M

- Made for each other 337
- Mahila Dakshata Samiti 362
- Malnutrition 69
- Mediation 391, 392
 - ch antable
 - defect 146, 152
 - quality 104, 138, 140, 145, 170

- Metric system 33
- Misbranding 240, 243
- Misleading representation 321
- Misleading statement 194, 198
- Misrepresentation 83, 131, 156
- M RTP Act, Part—F, Chapter 4, 299-358
- M RTP Commission, Powers of 343

N

- National Advertising Review Board 196
- National Consumer Disputes Redressal Commission (The National Commission) 473
- Negligence 107
- Negotiable Instrument 121, 122
- Negotiations 483, 490
- New mechanism 9
- New 20-Point Programme 402
- Notice to warn 484

O

- Observations 40, 126, 169, 201, 255, 286, 356, 406, 461, 493, 522
- Offences 92
- Ombudsman, Consumer, Chapter 6, 67, 465, 467, 475
- Ontario Commission Report 378
- Overt Information 501

P

- Performance, faulty 109
- Performance of contract 119
- Polish 118
- Pollution,
 - prevention of 69
- Prairie, report 191
- Present situation 6
- Price,
 - bargain 331
 - contract 122
 - control orders 452
 - deceptive 61
 - determination 426, 438
 - list 193
 - market 122
 - misleading 325
 - retail 193
 - steel 431

Consumer Protection Law in India

- Price Control, the Consumer and Law,**
Chapter 5, 413-464
government 415
administered price policy 453
dual price system 430
observations 461
single and multiple price system 432
positive price policy 435
price control 418
price control and public welfare 460
price determinations 438
price and government 415
price fixation by Tariff Board 426
price policy in nationalised industries 444
price vs producer 456
- Privity of contract,** 124
building construction 125
- Prize** 334
- Product grading** 65
- Prohibition order** 484
- Prologues** 1, 13, 43, 79, 87, 127, 171, 207, 263, 297, 359, 413, 465, 497
- Public analyst** 51
- Public carrier** 119
- Public complaint boards** 409
- Public interest litigation** 371
- Public policy, development of** 45
- Public remedies** 369
- Public utility services** 69
- Q**
- Quality and price** 147
- Quality control** 105
- Question on risk of loss** 116
- R**
- Referral sales contract** 94
- Remedies**
civil suits by the consumers 184, 369, 395
civil action by competitors 184
see also *Civil and Criminal Protection and Remedies, Part - G, Chapter 4, 359-412*
coordination of public and private remedies 403
criminal remedies 395
- licensing 397
observations 406
perspective 361
prologue 359
public remedies 369
remedies through injunction 399
- Report of the committee on Drugs and Pharmaceutical Industry** 265
- Representation,**
false 314
misleading 321
- Responsibility of,**
seller, 105
consumer 105
dealers, 155
- Restaurant** 157
- Retailer** 94, 123
- Roman civil law** 105
- S**
- Sachar committee report** 301, 353
- Sale by description** 148
- Sales contract, concept of,** 106
- Sales and Services, Practice and Problems, Part—A, Chapter 4, 87-126**
applicability of substantive law 511
approach 89
consumers liability 120
consumer without title 113
description and sample 99
distinction 93
observations 126
performance of the contract 119
possession of commodity 115
privity of contract 124
prologue 87
responsibility of seller 105
risk of loss 116
title, risk and performance 113
warranty 95
warranty and description 98
- Sample,**
sale by, 101, 102
- Seller** 94
- Sellers,**
fraudulent, 105
innocent, 105
- Sociology of consumer protection** 516
- Special courts** 34

- Specific goods 153
State Trading Corporation 435
Statement,
 misleading 198
Strict liability, theory 408
Substantive law,
 applicability of, 511
Sucker 55
Summation, Chapter 7, 496-523
 consumer advocates 505
 consumer behaviour research 503
 consumer movement 507
 observations 522
 overt information 501
 perception 499
 prologue 497
 responsibility of business 518
 sociology of consumer protection 516
 substantive law 511
Super Bazar 458
Superspite 392
Synopsis 10
- T**
- Tariff Board 428-429
Tariff Commission 431
The Hague Convention, 1921 271
Tort law 111
Trade names and advertising 60
- U**
- Unfair practice 193
Unfair trade practices 82
Unfair Trade Practices and MRTP Act,
 Part—F, Chapter 4, 299-356
 definition 303
 disparaging the goods 325
 false representation 314
 gifts and prices 334
 hoarding or destruction of
 goods 342
 identification 299
 information standards: risk and
 injury 339
 interpretation 309
 misleading representation 321
 misleading the public about the
 price 325
 observations 356
 power of MRTP Commission to
 inquire 343
 prologue 297
 warranty or guarantee to the
 public 322
United States Chamber of Commerce
439
Upbhokta Ayukta 471, 484
 see also Consumer Ombudsman,
 Chapter 6, 465-494
- V**
- Voluntary Consumer Protection
Movement 75
- W**
- Warranty 95, 109
 breach 91
 collateral aspect of description 97
Warranties and conditions 377
Warranty or Guarantee to the public
322
 express warranty 50, 132
Warranty Implied and Merchantable
quality, Part—B, Chapter 4, 127-170
 concept 139
 disclaimers 161
 freedom from defects 145
 inspection 158
 observations 169
 perspective 129
 prologue 127
 quality price and their relationship
 147
 responsibility of dealers 155
 sale by description 148
 specific goods 153
 theories and law 132
Wheat flour 145
- Z**
- Zone system 433