

# SUMMARY OF CONTENTS

	<i>Page</i>
Foreword	v
Foreword	vii
Preface	ix
Acknowledgements	xiii
Analysis of Contents	xix
Table of Cases	xxv
Table of Statutes	xxxv
List of Abbreviations	xxxxi

## 1

### CHAPTER

Introduction	1
--------------	---

## 2

### CHAPTER

Consumers, Consumerism and the Law	13
------------------------------------	----

## 3

### CHAPTER

The Government and Consumer Protection	43
--	----

## 4

### CHAPTER

Law Relating to Frauds on the Consumer	79
Introduction	81
<b>Part—A</b> PRACTICE AND PROBLEMS IN SALES AND SERVICE	87
<b>Part—B</b> IMPLIED WARRANTY AND MERCHANT- ABLE QUALITY	127
<b>Part—C</b> MISLEADING ADVERTISING AND ITS CONTROL	171
<b>Part—D</b> CONSUMER, ADULTERATION AND THE LAW	207
<b>Part—E</b> LAW OF DRUGS AND THE CONSUMER	263

*Consumer Protection Law in India*

	<i>Page</i>
<b>Part—F</b> IDENTIFYING UNFAIR TRADE PRACTICES AND THE MRTP ACT	297
<b>Part—G</b> CIVIL AND CRIMINAL PROTECTION AND REMEDIES	359
<b>5</b>	
<b>CHAPTER</b>	
<b>Price Control, the Consumer and Law</b>	413
<b>6</b>	
<b>CHAPTER</b>	
<b>The Consumer Ombudsman; A Protecting Arm of the State</b>	465
<b>7</b>	
<b>CHAPTER</b>	
<b>Summation</b>	497
<b>Annexures 1 to 15</b>	524-679
<b>Envoi</b>	681
<b>Author Index</b>	687
<b>Subject Index</b>	691